

## TERMS OF USE applying for the use of the iRelease Application.

**1. Rules for Use of this Site, Acceptance of Rules, and Rules Revisions.** When you visit this Site, you are agreeing to abide by these Terms of Use. Novartis Pharma AG may update these Terms of Use at any time. Because updates will apply to your use of this site, you should visit this page from time to time to review the current Terms of Use.

**2. Medical Information/Conditions.** Product information on this web site is provided by Novartis Pharma AG for general information purposes only. It is not intended to provide complete medical information. You should always obtain complete medical information from your prescribing physician or other healthcare advisor. **SHOULD YOU HAVE A MEDICAL CONDITION, PROMPTLY SEE YOUR OWN MEDICAL DOCTOR OR HEALTH CARE PROVIDER. WE DO NOT OFFER PERSONALIZED MEDICAL DIAGNOSIS OR PATIENT-SPECIFIC TREATMENT ADVICE.** Many medicines and medical devices are available only by prescription. Medical professionals may obtain complete medical information from the product's package insert. <sup>1</sup>

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**6. Information You Supply To Us.** Except for information covered by our [Privacy Policy](#), anything you send to the Site will be treated as non-confidential. Anything you send becomes the property of Novartis Pharma AG and can be used without restriction and for all purposes. Furthermore, Novartis Pharma AG is free to use, without compensation to you, any ideas you send to the Site.

**7. Disclaimer of Warranties.** While Novartis Pharma AG uses reasonable efforts to ensure that information on this Site is accurate and up to date, the information nevertheless may have inaccuracies or errors. Novartis Pharma AG reserves the right to make changes to the information, and to the products and programs described in such information, or to discontinue this Site, at any time without notice. Novartis Pharma AG makes no warranties or representations as to the accuracy of any of the information. Novartis Pharma AG assumes no liability or responsibility for any errors or omissions in the content of the Site. ALL

INFORMATION IS PROVIDED "AS IS." NOVARTIS PROVIDES NO WARRANTIES FOR THE COMPLETENESS OR ACCURACY OF THE INFORMATION PROVIDED OR ASSUMES ANY LIABILITY FOR ITS POSSIBLE USES. CONSEQUENTLY, THE INFORMATION SHOULD BE CAREFULLY EVALUATED BY SITE VISITORS. NEITHER NOVARTIS PHARMA AG, NOR ANY OTHER NOVARTIS GROUP COMPANY, NOR ANY OTHER PARTY INVOLVED IN CREATING, PRODUCING OR DELIVERING THIS SITE TO YOU SHALL BE LIABLE FOR ANY DIRECT, INCIDENTAL, CONSEQUENTIAL, INDIRECT OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED (i) TO THE ACCESS TO, USE OF OR INABILITY TO USE THIS SITE AND/OR ITS CONTENT, OR (ii) ANY ERRORS OR OMISSIONS IN THE CONTENT OF THE SITE. Some jurisdictions do not allow the exclusion of implied warranties, so the above exclusion may not apply to you. Novartis Pharma AG also assumes no responsibility, and shall not be liable for, any damages to, or viruses that may infect, your computer equipment or other property on account of your access to this Site.

**8. Links To Other Sites.** Links to third-party sites may be provided for the interest or convenience of visitors to this Site, but are not an endorsement of those sites. We will try to inform you when you are leaving this Site that the terms of use and privacy policy of the third-party site may be different. However, Novartis Pharma AG accepts no liability for the accuracy or legality of the content on any third-party sites. We accept no liability regarding the third party's privacy practices.

**9. Postings To This Site.** Novartis Pharma AG does not commit to monitor or review discussions, postings, and the like on this Site. It accepts no responsibility or liability arising from posted content. You are prohibited from posting or transmitting any unlawful, threatening, libelous, defamatory, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law. **NOVARTIS PHARMA AG WILL FULLY COOPERATE WITH ANY LAW ENFORCEMENT AUTHORITIES AND WILL COMPLY WITH ANY ORDER REQUESTING OR DIRECTING NOVARTIS PHARMA AG TO DISCLOSE THE IDENTITY OF ANYONE POSTING ANY SUCH INFORMATION OR MATERIALS.** As we deem appropriate, we may immediately, and without notice, take corrective action, including preventing the user from using the Site and removing any information, data and content put on the Site by the user.

The terms of use are last updated on 18-Jul-2013.

## iRelease WEB SITE PRIVACY POLICY

This Privacy Statement describes the ways in which we, **Novartis Pharma AG**, collect, hold and use information about individual persons who visit this website. BY USING THIS WEBSITE, YOU CONSENT TO THE COLLECTION AND USE AND PERSONAL DATA AS SET FORTH IN THIS PRIVACY POLICY. YOU ALSO ACKNOWLEDGE THAT NOVARTIS AG MAY PERIODICALLY CHANGE, MODIFY, ADD OR REMOVE OR OTHERWISE UPDATE THIS PRIVACY POLICY AT ITS DISCRETION, WITHOUT PRIOR NOTIFICATION. However, we will always handle your Personal Information in accordance with the Privacy Policy that was in effect at the time of collection. It is our intention to post changes to our privacy policy on this Site so that you are fully informed about the Personal Data we are gathering, how we use it, and under what circumstances it may be disclosed to third parties. Our Privacy Policy is accessible through this Site and is also available on any page where Personal Data are requested. At such data collection points, further explanation may be provided, where appropriate, as to the purposes for which the data will be used.

**1. Pledge on privacy** The term "**Personal Data**" as used in this Privacy Policy refers to information such as your name, birth date, e-mail address, mailing address, or telephone number that can be used to identify you. Generally, we will only process your Personal Data as described in this Privacy Policy. However, we reserve the right, to conduct additional processing to the extent permitted or required by law, or in support any legal or criminal investigation. The next sections explain how and when we collect Personal Data from you.

**2. Intended use of Personal Data** Most of our services do require a form of registration, allowing you to visit our site and may require you to provide us with Personal Data. If you choose not to provide all or parts of the Personal Data requested by us, it may not be possible for you to gain access to certain parts of the site and we might not be able to respond to your query.

We may collect and use Personal Data to provide you access as necessary under the Master Service Level and Master Quality Agreement entered into by your employer and Novartis Pharma AG or to communicate with you for other purposes which are necessary for the collaboration under these agreements or about which we will inform you before collecting your Personal Data.

**3. Non-disclosure of Personal Data** We will not sell, share, or otherwise distribute your Personal Data to third parties except as provided for in this Privacy Policy. We may disclose your Personal Data to other companies belonging to the Novartis Group worldwide that agree to treat it in accordance with this Privacy Policy. Personal Data may also be transferred to third parties who act for or on our behalf, for further processing the Personal Data in accordance with the purpose(s) for which the data was originally collected. If we share Personal Data with third parties, these third parties have contractually agreed to only use Personal Data in accordance with this Privacy Policy, and not to disclose or to sell Personal Data to any other third party except as may be required by law.

Personal Data collected from you may also be transferred to a third party in the event that the business for which this Site or a part of this Site relates and the Content, including the relevant Personal Data, is sold, assigned or transferred to such third party. In any of these cases the third party will be required to treat the Personal Data in accordance with this Privacy Policy. Also, Personal Data may be disclosed to a third party if required by law, court order or governmental regulation, or if such disclosure is otherwise necessary in support of any criminal or other legal investigation or proceeding world wide.

**4. Right of access, correction and objection** Whenever we process Personal Data and in accordance with the Quality Agreement, we take reasonable steps to ensure that Personal Data is kept accurate and up-to date for the purposes for which it was collected... If you wish to contact us regarding our use of your Personal Data or object to the processing of your Personal Data, please email [QA.iRelease@novartis.com](mailto:QA.iRelease@novartis.com). Please always note the name of the specific Site where you submitted Personal Data, as well as the specific information you would like us to correct, update or delete. Requests will be handled in accordance with the applicable laws, or document filing or retention obligations.

**5. Security and confidentiality** To ensure the security and confidentiality of Personal Data that we collect online, we use data networks protected, *inter alia*, by industry standard firewall and password protection. In the course of handling your Personal Data, we take measures reasonably designed to protect that Personal Data from loss, misuse, unauthorized access, disclosure, alteration or destruction.

**6. Data transfer abroad** We are part of the Novartis Group which is a global group of companies and has databases in different countries, some of which are operated by the local Novartis Group Company, and some of which are operated by third parties on behalf of a Novartis Group Company. We may transfer your data to one of the databases outside your country of domicile, potentially including countries which may not require an adequate level of protection for your Personal Data compared with that provided in your country. However, Novartis has adopted Binding Corporate Rules, a system of principles, rules and tools, provided by European law, in an effort to ensure effective levels of data protection, in particular relating to transfers of personal information outside the EEA and Switzerland. [Read more about your rights under the Novartis Binding Corporate Rules.](#)

**7. "Cookies" and internet tags** We may collect and process information about your visit to this website, such as the pages you visit, the website you came from and some of the searches you perform. Such information is used by us to help improve the contents of the site and to compile aggregate statistics about individuals using our site for internal, market research purposes. In doing this, we may install "cookies" that collect the domain name of the user, your internet service provider, your operating system, and the date and time of access. A "cookie" is a small piece of information which is sent to your browser and stored on your computer's hard drive. Cookies do not damage your computer. You can set your browser to notify you when you receive a "cookie," this will enable you to decide if you want to accept it or not. If you do not want us to install cookies, please email [QA.iRelease@novartis.com](mailto:QA.iRelease@novartis.com).

We would like to inform you, however, that if you do not accept the installation of cookies you may not be able to use all functionality of your browser software. We may obtain the services of outside parties to assist us in collecting and processing the information described in this Section.

Occasionally, we may use internet tags and cookies on the Site and may deploy these tags/cookies through a third-party advertising partner or a web analytical service partner which may be located and store the respective information (including your IP-address) in a foreign country. These tags/cookies are placed on both online advertisements that bring users to this site and on different pages of this site. We use this technology to measure the visitors' responses to our sites and the effectiveness of our advertising campaigns (including how many times a page is opened and which information is consulted) as well as to evaluate your use of this website. The third-party partner or the web analytical service partner may be able to collect data about visitors to our and other sites because of these internet tags/cookies, may compose reports regarding the website's activity for us and may provide further services which are related to the use of the website and the internet. They may provide such information to other parties if there is a legal requirement that they do so, or if they hire the other parties to process information on their behalf. If you would like more information about web tags and cookies associated with on-line advertising or to opt-out of third-party collection of this information, please visit the Network Advertising Initiative website <http://www.networkadvertising.org>.

**8. Personal information and children** Most of the services available on this site are intended for mature adults. Any individual who requests information about a medicine indicated for use in children must be mature. We will not knowingly collect, use or disclose Personal Data from a minor, without obtaining prior consent from a person with parental responsibility (e.g., a parent or guardian) through direct off-line contact. We will provide the parent with (i) notice of the specific types of personal data being collected from the minor, and (ii) the opportunity to object to any further collection, use, or storage of such information. We abide by laws designed to protect children.

**9. Links to other sites** This Privacy Policy applies only to this Novartis Site used for the iRelease application, and not to websites owned by third parties. We may provide links to other websites which we believe may be of interest to our visitors. We aim to ensure that such websites are of the highest standard. However, due to the nature of the internet, we cannot

guarantee the privacy standards of websites to which we link or be responsible for the contents of sites other than this one, and this Privacy Policy is not intended to be applicable to any linked, non-Novartis site.

**10. Contact us** If you have any queries or complaints about our compliance with this Privacy Policy, or if you would like to make any recommendations or comments to improve the quality of our Privacy Policy, please email [QA.iRelease@novartis.com](mailto:QA.iRelease@novartis.com).

*This privacy policy is last updated on 18-Jul-2013. We aim to constantly improve the tools available to you to manage the data that you provide to us. Please refer to this page from time to time to review these and other new features.*